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ATC Gold 2026 Conference Terms and Conditions

1. Conference Tickets

The ATC Gold 2026 Conference will take place on 22–23 October 2026 at voco Grand Central Glasgow, with a pre-conference Civic Reception at Glasgow City Chambers on 21 October 2026, followed by two optional evening activities at either Berlinky's or VEGA.

Standard conference ticket prices are:

- **ATC Members:** £260 + VAT per person
- **Members of ATC Partner Associations:** £320 + VAT per person
- **Non-Members:** £400 + VAT per person
- **Additional Language Industry Awards Gala Dinner Ticket:** £120 + VAT per person

Full conference tickets include attendance at the conference on 22–23 October 2026, Civic Drinks Reception and the ATC Language Industry Awards Gala Dinner on 22 October 2026.

Where applicable, eligible delegates may receive complimentary or discounted conference tickets through ATC membership offers, promotional campaigns or discount codes. Such tickets are subject to the eligibility criteria and conditions of the relevant offer and are subject to availability.

Discounts and promotional offers cannot be combined unless specifically stated otherwise by the ATC.

2. VAT and Payment

All prices are shown exclusive of VAT unless otherwise stated and will be charged at the applicable UK rate.

Payment must be made using the payment methods made available during registration or as otherwise agreed with the ATC.

A booking is only confirmed once full payment has been received. Where an invoice has been requested, the booking will remain provisional until payment has been received in full.



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3. How to Register

Delegates can register through the ATC Gold 2026 Conference registration page.

The person completing the registration is responsible for ensuring that all information provided is accurate and for obtaining the permission of any additional delegates or dinner guests whose personal information they provide to the ATC.

Registration is subject to availability, and the ATC reserves the right to close registrations once event capacity has been reached.

4. Travel, Accommodation and Entry Requirements

Delegates are responsible for arranging and paying for their own travel and accommodation unless expressly stated otherwise.

The ATC can provide visa support letters to registered delegates where required. Requests should be made to secretary@atc.org.uk as early as possible before the conference, allowing sufficient time for any visa application to be completed.

The provision of a visa support letter does not guarantee that a visa will be granted. Delegates remain responsible for making their own visa application and meeting all associated costs and requirements.

International delegates are responsible for checking and meeting the entry requirements applicable to them for travel to the United Kingdom, including any visa or Electronic Travel Authorisation (ETA) requirements.

The ATC is not responsible for any travel, accommodation or other costs incurred by delegates as a result of attending, cancelling attendance at, or being unable to attend the conference.

5. Dietary and Accessibility Requirements

Delegates should provide details of any dietary requirements, allergies or accessibility requirements during registration or notify the ATC as soon as possible before the event.

By providing dietary or health-related information, delegates acknowledge that this may involve the processing of sensitive personal data. This information will only be used as necessary to facilitate attendance at the event and to communicate relevant requirements to the venue or catering providers.



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While every reasonable effort will be made to accommodate dietary and accessibility requirements, the ATC cannot guarantee that every individual requirement can be accommodated.

6. Cancellation Policy

All requests to cancel a conference booking must be made in writing to secretary@atc.org.uk.

The following cancellation terms will apply:

- 31 or more calendar days before the start of the conference: a full refund of the conference ticket fee will be provided.
- Between 8 and 30 calendar days before the start of the conference: 50% of the conference ticket fee will be refunded.
- 7 calendar days or fewer before the start of the conference: no refund will be provided.

No refund will be provided for delegates who do not attend the conference without cancelling their booking in advance.

Approved refunds will be returned using the original payment method wherever possible and will normally be processed within 14 days.

Where a delegate is unable to attend, a substitute may be nominated in accordance with the substitution terms below.

The ATC may, at its discretion, consider exceptional circumstances on a case-by-case basis. Any such consideration does not affect the application of these Terms and Conditions to other bookings.

7. Substitutions

Registered delegates may nominate another person to attend in their place at no additional charge, provided that the ATC is notified in writing at least 7 days before the conference.

Substitution requests should be sent to secretary@atc.org.uk and should include the replacement delegate's full name, job title, organisation, email address and any dietary or accessibility requirements.



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Where the original booking was made using a member, partner association, complimentary or other discounted rate, the replacement delegate must meet the relevant eligibility requirements unless otherwise agreed by the ATC.

9. Event Changes, Postponement and Cancellation by the ATC

The ATC reserves the right to make reasonable changes to the conference programme, speakers, timings, venue or associated activities where necessary.

Changes to individual speakers, sessions or the running order of the conference will not normally entitle delegates to a refund.

If the ATC postpones the conference, existing bookings will automatically be transferred to the rescheduled date. Delegates who are unable to attend the rescheduled date may request a refund of the conference ticket fee.

If the ATC cancels the conference in full and does not provide a rescheduled date, delegates will receive a full refund of the conference ticket fee paid.

The ATC will not be responsible for travel, accommodation or other costs incurred by delegates as a result of cancellation, postponement or changes to the conference.

8. Language Industry Awards Gala Dinner and Social Events

A full ATC Gold 2026 Conference ticket includes attendance at the ATC Language Industry Awards Gala Dinner on Thursday 22 October 2026. Additional Gala Dinner tickets may be purchased separately, subject to availability.

The pre-conference Civic Reception at Glasgow City Chambers on Wednesday 21 October 2026 is included for conference delegates, but attendance must be confirmed during registration.

Following the Civic Reception, delegates may choose to attend one of two optional evening social activities:

- Open Mic & Live Music at Berlinky's
- Drinks, Nibbles & Bowling at VEGA

Tickets for each optional evening social are priced at £10 + VAT per person and must be booked separately.



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Places are limited and are subject to availability. Delegates should select their preferred evening activity when registering or through any subsequent booking process made available by the ATC.

Tickets for the Berlinky's and VEGA evening socials are separate from the main conference ticket and cannot be transferred between the two activities without the prior agreement of the ATC and subject to availability.

Cancellation of Optional Evening Social Tickets

Optional evening social tickets may be cancelled in writing to secretary@atc.org.uk.

Tickets for optional evening social activities are non-refundable once booked but may be transferred to another delegate with the prior agreement of the ATC.

The ATC reserves the right to make reasonable changes to the venue, timing or format of an evening social where circumstances require.

9. Event Changes, Postponement and Cancellation

The ATC reserves the right to make reasonable changes to the conference programme, speakers, timings, venue or associated activities where necessary.

Changes to individual speakers, sessions or the running order of the conference will not normally entitle delegates to a refund.

If the ATC postpones the conference, existing bookings will automatically be transferred to the rescheduled date. Delegates who are unable to attend the rescheduled date may request a refund of the conference ticket fee.

If the ATC cancels the conference in full and does not provide a rescheduled date, delegates will receive a full refund of the conference ticket fee paid.

The ATC will not be responsible for travel, accommodation or other costs incurred by delegates as a result of cancellation, postponement or changes to the conference.

10. Data Protection and Privacy

Personal information provided during registration will be processed by the Association of Translation Companies for purposes connected with the administration and delivery of the ATC Gold 2026 Conference and in accordance with the ATC's Privacy Policy.



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Delegates will be given the opportunity during registration to choose whether their full name and company name may be included on the delegate list shared with other attendees.

Delegates will also be given a separate choice about whether they wish to subscribe to ATC newsletters and marketing communications.

Personal data will not be used for unrelated marketing purposes without the appropriate consent.

11. Photography and Filming

Photography and/or filming may take place during the ATC Gold 2026 Conference and associated events.

Delegates will be asked during registration whether they give permission for photographs featuring them to be used in ATC promotional materials.

Delegates who do not wish their image to be used should indicate this when registering and may also make themselves known to the event organisers or photographer during the event.

12. Delegate Conduct

The ATC aims to provide a professional, welcoming and respectful environment for all attendees.

Delegates are expected to behave professionally and respectfully towards other attendees, speakers, sponsors, exhibitors, venue staff and event organisers.

The ATC reserves the right to refuse admission or require an attendee to leave the conference or any associated event where their behaviour is disruptive, inappropriate, unsafe or otherwise prejudicial to the event or its attendees.

No refund will be payable where an attendee is removed from the event because of their conduct.

13. General

Conference tickets may not be resold or transferred other than through the substitution process set out above.



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The ATC reserves the right to refuse a registration where appropriate, including where the event has reached capacity or the applicable ticket eligibility requirements have not been met. These Terms and Conditions apply to registrations for the ATC Gold 2026 Conference and should be read alongside the information provided on the conference website and the ATC Privacy Policy.

For conference enquiries, please contact:

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